

CUSTOMERS AND COMMUNITIES OVERVIEW AND SCRUTINY PANEL

4.00 pm, Monday 6 June 2011



PLYMOUTH
CITY COUNCIL

CONTACT

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TO COUNCILLORS

Thompson (Chair), Peter Smith (Vice Chair), Mrs Bowyer, Browne, Churchill, Davey, Delbridge, Martin Leaves, Penberthy, Reynolds, John Smith and Vincent

CO-OPTED REPRESENTATIVES

Dr A Jellings

VENUE

Council House, Next to the Civic Centre

Please note that unless the Chair agrees, mobile phones should be switched off and speech, video and photographic equipment should not be used during meetings.

AGENDA

Part I – Public Meeting

- 1. NOTE CHAIR AND VICE CHAIR**
- 2. APOLOGIES**
- 3. DECLARATIONS OF INTEREST**
- 4. APPOINTMENT OF CO-OPTED REPRESENTATIVES**
- 5. MINUTES** (Pages 1 - 10)
- 6. CHAIR'S URGENT BUSINESS**
- 7. TERMS OF REFERENCE** (Pages 11 - 12)

8. **OVERVIEW OF PRIORITIES FOR COMMUNITY SERVICES AND CORPORATE SUPPORT (CUSTOMER SERVICES)**
9. **DRAFT WORK PROGRAMME 2011/12** (Pages 13 - 14)
10. **TRACKING RESOLUTIONS AND FEEDBACK FROM THE OVERVIEW AND SCRUTINY MANAGEMENT BOARD** (Pages 15 - 18)
11. **FUTURE DATES AND TIMES OF MEETINGS** (Pages 19 - 20)
12. **EXEMPT BUSINESS**
To consider passing a resolution under Section 100A(4) of the Local Government Act 1972 to exclude the press and public from the meeting for the following item(s) of business on the grounds that it (they) involve(s) the likely disclosure of exempt information as defined in paragraph(s) of Part I of Schedule 12A of the Act, as amended by the Freedom of Information Act 2000.

PART II (PRIVATE PANEL)

MEMBERS OF THE PUBLIC TO NOTE

that under the law, the Committee is entitled to consider certain items in private. Members of the public will be asked to leave the meeting when such items are discussed.

Nil.